

Persönliche Angaben

Name: Sascha Bobrink

Adresse:

Building 22
Floor 5
1330 Sofia
Bulgaria

Sonnenstrasse 305
49453 Barver
Deutschland

Date of Birth: 22nd of December 1979

Nationality: German

Phone Number: 004915775768542

email adresse: sascha221279@mail.bg

Sex: Male

WORK EXPERIENCE :

since 15th of June

Freelancer in Translation from english into german and vice versa

(Development Training)

Aug 1995 - July 1998

Lifeguard Assistant/Specialist in Swimming Pools in the city Nienburg Weser

WORK EXPERIENCE

Since 07th of December 2015 up to 10th of February 2016

Dispatching Agent Hewlett Packard Enterprise Sofia

From 6th of July 2015 to 04th of sept 2015

Senior Finance Accountant at Infosys for Akzonobel in Poland

Booking payments Indexing Dealing with good and Invoice receipts

06th of October 2014 to June 2015

Customer Service Representative (call center) at IBM Bulgaria with English and German language.

In and outbound calls, email handling regarding Soft and Hardware Ticket issues for Dach Region(Germany, Austria, Switzerland)

06th of January 2014 up to June 2014

Bilingual Customer Service Representative Teletech Belfast/Nissan

for Switzerland, Austria and Germany, the project in Belfast were ending by decision of Nissan Japan, as they choose a new Outsourcing company in France -taking in and outbound calls, email handling regarding complaints with Nissan cars and the organisation around

15th of November-09th of December 2013

Technical Support Training Telefonica Praha

From June 2013 up to 14th of November 2013 I was just travelling in Germany, United Kingdom and Ireland

May 2013

Full time Job as **Service Assistant in a Supermarket**

Camping Side Wulfener Hals, Seasonal Job

Island Fehmarn, Germany

-Store new products into the shelves

-Baking bread

-Working at the Cash Desk

June 2011 - Dec 2011

Call Centre Agent Customer Service

-Inbound Icon Communication Services s.r.o. Prague, Czech Republic
(temporary contract)

- Taking Inbound Calls (20 to 50 calls a day)
- Entering data from new Customers into our System

Nov 2009 - April 2013

Self Employment in Promotion, Merchandising, Sampling,

- Beer Degustation for Radeberger
- Spanish Food Degustation for Sabor Espagnol
- Food/Breakfast Degustation for the Swedish Bread Company Wasa
- International Guest Registration at Mercedes Benz Congress, Davos, Switzerland

July 2009 - Sept 2009

Serviceperson in a Casino, Location Wagenfeld

Company Hobby Play, termination of economic reasons by side of the employer

- Serving Drinks
 - Changing Money for the Customers and for the Game Machines
- Cleaning the Casino after it's closed and getting prepare it for the Public

Apr 2007 - Apr 2009

Insurance Agent at Zurich Customer Centre GmbH,
Frankfurt am Main

- Processing orders of insurance contracts
- Controlling insurance contracts
- Answering questions from Customers by email and phone

Mar 2006 - Dec 2006

Call Centre Agent - Optidial GmbH,

Muenster /Northrhine Westphalia

Termination for economic reasons by the Employer

- Making Outbound Calls (50 to 90 calls a day)
- Make Appointments for my Colleagues, who work outside as Sales Representatives

June 2004 - May 2005

Telephone Sales for fresh/Frozen foods
in North West Germany

Frischdienst Versmold Union Ltd

(end of economic reasons on
part of the employer)

- Taking Outbound and Inbound Calls
- Selling Food Products via phone
- Create New Product Offers and Prices for my Customers

Apr 2004 - June 2004

Phone Sales for Hygiene products to large consumers

(Hospitals,Hotels,Doctors)

Termination from my side, as the Company was going bankrupt.

- Taking Outbound and Inbound Calls
- Selling hygiene Products
- Create new Product offers and Prices for my Customers

Aug 2002 - Apr 2004

Call Centre Agent @friends Bielefeld GmbH & Co.Kg

- Taking Inbound and making Outbound Calls (about 40 to 90 calls a day)
- Selling different products via phone (Magazines, MS Office licenses...)

Aug 1998 - July 2001

Lifeguard Assistant in Public Swimming Pools Bielefeld pools and leisure Facilities GmbH
& Co.Kg

- Cleaning the Swimming Pools
- Take care about the swimming guests
- Take care about the Technical Area

SCHOOL EDUCATION

Aug 2006 - Jan 2007

Evening High School Muenster Westphalia,Germany (termination in relation to Economic
reasons due to the Insolvency of the employer)

Aug 1992 - June 1995

Primary School Rehden Germany

Aug 1990 - June 1992

Orientation School Wagenfeld Germany

Aug 1986 - July 1990

Primary School Wagenfeld Germany

DEVELOPMENT TRAININGS DURING THE CAREER

SGD Darmstadt, Long Distance School
Psychology Study

May 2012- December 2012

NLP Seminar in Sale at friends Gmbh und Co.Kg in the own Company Academy Proprietary
Academy Certificate 03/22/2003

Seminar/Training Provocation and humour for sale @friends GmbH & Co.Kg In-house
academy with certificate 23/11/2002

Training for consultants with red and white wine as a Wine taster for the company "Hol ab"
with a certificate 20/11/2009

01.02.2002-05.06.2002

Training in business and office communication
Daa Stadthagen

08/13/2005

Start up Seminar in relation for my Self Employment

PERSONAL SKILLS

Native Language:

German

General Skills

Teampayer- open minded to all other Nationality's
good Communication Skills
quick-wittedness

Other Languages:

1. English
2. Luxembourgish

Understanding Speaking Writing

1. B2 B2 B2
2. B2 -- B1

Organization and Management Skills

Strong organizational skills and good Time Management

Computer Skills

Microsoft Office – Datev – Sage – SAP - Godesys

Driving License:

B

Other Skills:

Determined, team worker, Ambitious, Loadable, Develop my career with Job Trainings, Flexible,
career oriented, Stress resistant, Reliable